



## Welcome to 1012.at

1012.at is an international provider of communication services based in Vienna. In addition to products for private and corporate customers 1012.at also offers resellers a range of telephony services with Voice over Internet Protocol (VoIP) and classic TDM. Our "Reseller Direct Retail" product has been specially developed for the wholesale market and is tailored to your specific business requirements. We are therefore able to offer our resellers global telephone services such as the private prepaid card, VoIP and much more besides.

The specialists at our Network Operations Centre (NOC) are pleased to provide you with 24/7 support in the event you require assistance. That's what we call true customer service!

The high availability and stability of our network meets stringent international standards and requirements.

### ➔ Our carrier wholesale network

Our competitive prices – coupled with our first class service – are your guarantee of our cost-effective work. Make the right decision for yourselves and your customers by choosing us as your European service provider. We offer a high degree of efficiency through rigorous controls of our suppliers as well as secure payment and invoicing. Carrier management of your cashflow develops and maintains long-term business relationships. The 1012.at carrier wholesale network reaches all international destinations with different service quality levels.

### ➔ Your benefits as a customer

- » Fair market prices which deliver premium quality
- » Our proactive account manager helps you at each stage to implement new ideas
- » Network around the clock, 365 days a year

### ➔ Your benefits as a supplier

- » Reliable and secure payment
- » Information retrieval in real time via our precise CDR platform
- » Our good reputation and market capitalisation speak for our top service
- » Professional support available for technical and operative implementation

### ➔ Reseller Direct Retail

We offer competitive prices and premium levels of service without ever compromising on quality. Relax and let us take care of product development and implementation. Complete satisfaction guaranteed! We look forward to being of service to you. You can reach us at [service@1012.at](mailto:service@1012.at)